

Tech Tip Tuesday (Sept. 3)

1 message

WWPS Tech Helpdesk <helpdesk@wwps.org>

Tue, Sep 3, 2019 at 4:51 PM

Reply-To: helpdesk@wwps.org

Bcc: wwpsalldistrictstaff@wwps.org

Welcome back to school from your Technology Services Department!

We hope you had a great first day of school and successful use of your technology. It's a busy time of year so just a couple of quick tech tips:

>>> Please reach out to our **Tech Support Helpdesk** through these options:

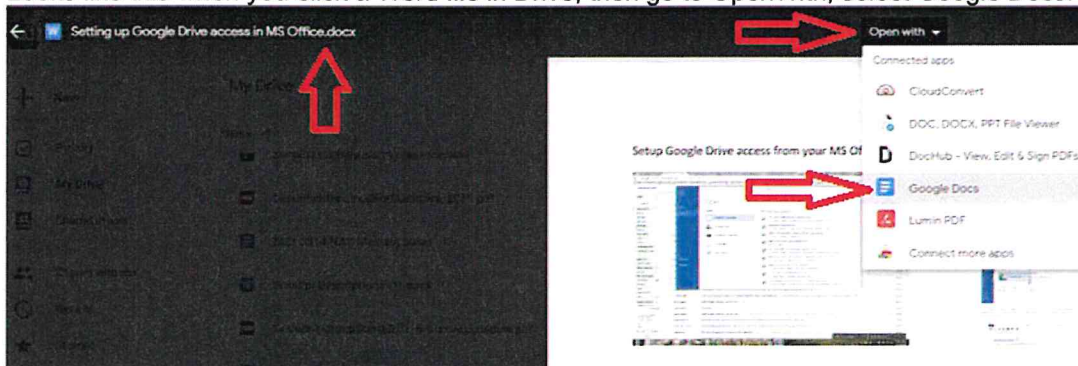
- **Helpdesk Service Request** (our [online SchoolDude form](#) is still the best way to get in our queue and prompt follow-up)
- **Helpdesk Email** (if you have a tech related question, it can be emailed to helpdesk@wwps.org)
- **Helpdesk Phone Support** (please call ext. 4357 (HELP) when you have a tech emergency that needs attention immediately)

>>> We also have HowTo documents and videos on our **Technology Help Sheets** webpage that you can reference at your convenience. As examples, you could learn how to set your default printer or how to email grade reports from Skyward.

Click here: <https://www.wwps.org/departments/technology/tech-support-information>

>>> Lastly, **Google Drive now supports Microsoft Office files**. Google Docs, Sheets, and Slides are easy in Drive, but you can now open a Word, Excel, or PowerPoint file in Google Drive with the same features. Keep the same file extension (no file conversion), ability to edit the file, automatic saving of changes, sharing and collaboration options, etc.

Looks like this when you click a Word file in Drive, then go to OpenWith, select Google Docs:



More details here: <https://support.google.com/drive/answer/9276408>

As always, we are glad to help so please let us know if you have any questions.
-Forrest

Technology Helpdesk

Walla Walla Public Schools

Emergency Helpline: Ext. 4357 (HELP)

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